

**United Internet: Key figures FY/Q1 2023**



**Financial Key Figures - Accounting View - (only concerning the segments)**

| Group (in € millions)                             | FY 2021 | FY 2022 | Change yoy | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Change yoy |
|---------------------------------------------------|---------|---------|------------|---------|---------|---------|---------|---------|------------|
| Revenues                                          | 5.646,2 | 5.915,1 | 4,8%       | 1.443,7 | 1.457,4 | 1.483,2 | 1.530,8 | 1.538,3 | 6,6%       |
| Revenues excl. hardware                           | 4.860,0 | 5.129,2 |            | 1.256,8 | 1.274,2 | 1.289,7 | 1.306,1 | 1.306,1 | 3,9%       |
| EBITDA                                            | 1.303,7 | 1.262,5 | -3,2%      | 330,0   | 329,7   | 335,8   | 267,0   | 315,0   | -4,6%      |
| Non-period effect from lower MBA MVNO billing     | 39,4    | 0,0     |            |         |         |         |         |         |            |
| Derivative Consumer Applications                  | 4,9     | -0,5    |            | 0,8     | 3,8     | 7,6     | -12,7   | -4,5    |            |
| IONOS IPO costs                                   | -3,0    | -8,8    |            | -0,9    | -1,5    | -0,8    | -5,6    | 0,5     |            |
| EBITDA comparable                                 | 1.262,4 | 1.271,8 | 0,7%       | 330,1   | 327,4   | 329,0   | 285,3   | 319,0   | -3,4%      |
| Project cost 1&1 Mobile Network (Consumer Access) | -37,9   | -52,4   |            | -8,3    | -7,8    | -10,7   | -25,6   | -19,2   | 131,3%     |
| Additional purchase marketing IONOS               |         | -32,4   |            |         |         |         |         | -9,9    |            |
| Higher electricity costs                          |         | -22,4   |            |         |         |         |         |         |            |

| Segment "Consumer Access" (in € millions)     | FY 2021 | FY 2022 | Change yoy | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Change yoy |
|-----------------------------------------------|---------|---------|------------|---------|---------|---------|---------|---------|------------|
| Revenues                                      | 3.909,7 | 3.963,7 | 1,4%       | 975,9   | 976,1   | 998,3   | 1.013,4 | 1.021,0 | 4,6%       |
| Hardware/other revenues                       | 786,2   | 785,9   | 0,0%       | 186,8   | 183,2   | 193,5   | 224,7   | 232,2   | 24,3%      |
| Service revenues                              | 3.123,4 | 3.177,9 | 1,7%       | 789,1   | 792,8   | 804,8   | 788,7   | 788,9   | 0,0%       |
| EBITDA                                        | 711,3   | 693,3   | -2,5%      | 187,1   | 181,1   | 180,8   | 144,3   | 182,1   | -2,7%      |
| Non-period effect from revised MBA MVNO offer | 39,4    | 0,0     |            |         |         |         |         |         |            |
| Higher electricity costs                      |         | -1,0    |            |         |         |         |         |         |            |
| EBITDA comparable                             | 671,9   | 693,3   | 3,2%       | 187,1   | 181,1   | 180,8   | 144,3   | 182,1   | -2,7%      |
| EBITDA "1&1 Mobile Network"                   | -37,9   | -52,4   |            | -8,3    | -7,8    | -10,7   | -25,6   | -19,2   |            |
| EBITDA "Access", comparable                   | 709,8   | 745,7   | 5,1%       | 195,4   | 188,9   | 191,5   | 169,9   | 201,3   | 3,0%       |

| Segment "Business Access" (in € millions)                                                                                               | FY 2021 | FY 2022 | Change yoy | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Change yoy |
|-----------------------------------------------------------------------------------------------------------------------------------------|---------|---------|------------|---------|---------|---------|---------|---------|------------|
| Revenues                                                                                                                                | 514,4   | 543,4   | 5,6%       | 128,6   | 133,5   | 137,1   | 144,2   | 136,1   | 5,8%       |
| Regulatory effect                                                                                                                       |         | -6,1    |            |         |         |         |         |         |            |
| EBITDA                                                                                                                                  | 158,8   | 154,1   | -3,0%      | 36,2    | 38,7    | 37,3    | 41,8    | 34,8    | -3,9%      |
| Start-up costs for the fiber-optic network extension to supply additional expansion areas and to connect mobile communications antennas |         | -10,8   |            | -2,2    | -3,5    | -3,7    | -1,5    | -7,2    |            |
| SDH migration cost (one-off)                                                                                                            |         | -2,3    |            |         |         |         |         |         |            |
| Higher electricity costs                                                                                                                |         | -2,1    |            |         |         |         |         |         |            |
| EBITDA comparable                                                                                                                       | 158,8   | 169,3   | 6,6%       | 38,4    | 42,2    | 41,0    | 43,3    | 42,0    | 9,4%       |

| Segment "Business Applications" (in € millions) | FY 2021 | FY 2022 | Change yoy | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Change yoy |
|-------------------------------------------------|---------|---------|------------|---------|---------|---------|---------|---------|------------|
| Revenues                                        | 1.103,3 | 1.293,0 | 17,2%      | 311,4   | 318,4   | 323,9   | 339,3   | 353,8   | 13,6%      |
| Revenues w/o aftermarket business Sedo          | 971,7   | 1.045,6 | 7,6%       | 260,3   | 258,9   | 261,0   | 265,4   | 272,4   | 4,6%       |
| EBITDA                                          | 326,3   | 320,4   | -1,8%      | 86,1    | 84,0    | 88,8    | 61,5    | 92,8    | 7,8%       |
| IONOS IPO costs                                 | -3,0    | -8,8    |            | -0,9    | -1,5    | -0,8    | -5,6    | 11,3    |            |
| Additional purchase marketing IONOS             |         | -32,4   |            |         |         |         |         | -9,9    |            |
| Higher electricity costs                        |         | -15,9   |            |         |         |         |         |         |            |
| EBITDA comparable                               | 329,3   | 377,5   | 14,6%      | 87,0    | 85,5    | 89,6    | 67,1    | 91,4    | 5,0%       |

| Segment "Consumer Applications" (in € millions) | FY 2021 | FY 2022 | Change yoy | Q1 2022 | Q2 2022 | Q3 2022 | Q4 2022 | Q1 2023 | Change yoy |
|-------------------------------------------------|---------|---------|------------|---------|---------|---------|---------|---------|------------|
| Revenues                                        | 285,2   | 288,6   | 1,2%       | 71,6    | 71,0    | 69,0    | 77,1    | 70,0    | -2,2%      |
| EBITDA                                          | 107,3   | 103,9   | -3,2%      | 23,2    | 29,8    | 29,6    | 21,4    | 15,6    | -32,5%     |
| Derivative                                      | 4,9     | -0,5    |            | 0,8     | 3,8     | 7,7     | -12,7   | -4,5    |            |
| Higher electricity costs                        |         | -3,5    |            |         |         |         |         |         |            |
| EBITDA comparable                               | 102,4   | 107,9   | 5,4%       | 22,4    | 26,0    | 21,9    | 34,1    | 20,1    | -10,2%     |

**Customer figures**

| Development of customer contracts (in millions) | 31.12.2021 | 31.12.2022 | 31.12.2022 vs. 31.12.2021 | 31.03.2022 | 30.06.2022 | 30.09.2022 | 31.12.2022 | 31.03.2023 | 31.12.2022 vs. 31.03.2023 |
|-------------------------------------------------|------------|------------|---------------------------|------------|------------|------------|------------|------------|---------------------------|
| Total customers, subscription based             | 26,73      | 27,46      | + 0,73                    | 26,91      | 27,04      | 27,20      | 27,46      | 27,70      | + 0,24                    |
| Consumer Access, total contracts                | 15,43      | 15,78      | + 0,35                    | 15,49      | 15,55      | 15,65      | 15,78      | 15,87      | + 0,09                    |
| of which Mobile Internet                        | 11,19      | 11,68      | + 0,49                    | 11,28      | 11,38      | 11,52      | 11,68      | 11,80      | + 0,12                    |
| of which broadband products                     | 4,24       | 4,10       | - 0,14                    | 4,21       | 4,17       | 4,13       | 4,1        | 4,07       | - 0,03                    |
| Business Applications, total contracts          | 8,78       | 9,04       | + 0,26                    | 8,87       | 8,91       | 8,94       | 9,04       | 9,15       | + 0,11                    |
| Consumer Applications, total                    | 42,79      | 42,95      | + 0,16                    | 42,64      | 42,34      | 42,55      | 42,95      | 42,99      | + 0,04                    |
| of which Premium Mail Subscriptions             | 1,77       | 1,89       | + 0,12                    | 1,8        | 1,83       | 1,86       | 1,89       | 1,91       | + 0,02                    |
| of which Value Added Subscriptions              | 0,75       | 0,75       | +/- 0                     | 0,75       | 0,75       | 0,75       | 0,75       | 0,77       | + 0,02                    |
| of which free accounts                          | 40,27      | 40,31      | + 0,04                    | 40,09      | 39,76      | 39,94      | 40,31      | 39,74      | - 0,57                    |